**General Disclaimer**

This disclaimer should be added to any documents routinely sent to the shipper/customer, such as emails rate confirmation sheets, and invoices.

*All rates and services are subject to* Lightning Logistics, LLC*’s Terms & Conditions and Lightning Freight Brokerage, LLC’s Terms & Conditions, which are available upon request*.Lightning Logistics*’ and Lightning Freight Brokerage’s liability will not exceed $350,000 per shipment (“Release Value”), unless Shipper submits a written request for a higher Release Value, pays an additional charge based on the increased Release Value, and obtains written confirmation of the higher Release Value from an Officer of* Lightning Logistics or Lightning Freight Brokerage, respectively*. In no event will* Lightning Logistics or Lightning Freight Brokerage *be liable for lost profits, consequential damages, or punitive damages.*

It is a best practice to post the Terms & Conditions on your website, because this helps with enforceability. Once the Terms & Conditions are posted to your website, you can revise “*which are available upon request”* to *“which are available at www.\_\_\_\_\_\_\_\_\_\_.com or upon request”.*